

# LOG IN TO MYMU

**MyMU** is your one-stop shop for all things student at Marshall! Once set up, use it to access information about your financial aid, view your bill, register for courses, access Blackboard and view your course schedule. Follow the directions below to get started!



## SET UP YOUR MARSHALL ACCOUNT

Visit the Self-Service Account Page **scan the QR code** above or visit [www.marshall.edu/id](http://www.marshall.edu/id) to retrieve your Marshall account. Follow the prompts to create your password.

## LOG IN TO MYMU

Once your account is set up, log in to the MyMU Portal **scan the QR code** above or visit [myMU.marshall.edu](http://myMU.marshall.edu) using your Marshall Email and the password you just created.

## PASSWORD RESET

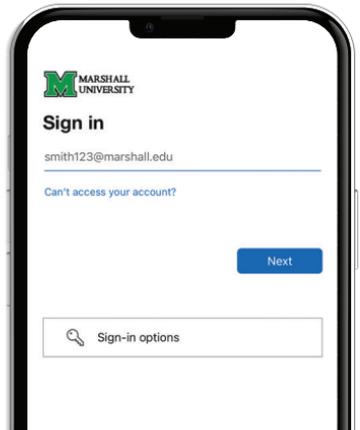
If you cannot log in, use the Password Reset Page **scan the QR code** above or visit [www.marshall.edu/it/departments/it-service-desk/howdoi/sspr](http://www.marshall.edu/it/departments/it-service-desk/howdoi/sspr) to update your credentials. All users that cannot use the self-service tool must call the MUIT Service Desk.

## MICROSOFT AUTHENTICATOR SETUP

Marshall uses the **Microsoft Authenticator app** for two-factor authentication (available in the Google Play and Apple App store). Students should download the app and follow the instructions provided in the portal during their first login to set it up.

## EMAIL SETUP

Once logged in, access your Marshall email through MyMU to ensure all communication lines are active.



## QUESTIONS? WE'RE HERE TO HELP!

Contact our IT Service Desk anytime by **scanning the QR code**, visiting [www.marshall.edu/it](http://www.marshall.edu/it) or calling (304) 696-3200.

