

Marshall University Student Satisfaction Survey 2023-2024 School Year Undergraduate Students College of Education & Professional Development

Survey Timeline

Summer 2023 Survey:

- Open Date – June 27, 2023
- Close Date – December 27, 2023

Fall 2023 Survey:

- Open Date – October 24, 2023
- Close Date – May 4, 2024

Spring 2024 Survey:

- Open Date – March 11, 2024
- Close Date – September 23, 2024

Report Content

- Student Demographics and Experience Data
- University Academic Career Questions
- University Reflection Questions
- University Quality Questions: Teaching, Advising, Academic Support Services, Classroom/Lab Facilities, Online Learning
- College of Education & Professional Development Questions
 - Fall 2023 Satisfaction Questions
 - Fall 2023 and Spring 2024 Satisfaction Questions

Student Demographics and Experience Data - College of Education and Professional Development Undergraduate Student Responses - Fall 2023 & Spring 2024

Upon graduation, what was the dollar amount of your educational loan indebtedness?	# of Responses	% of Responses
a. \$0/No indebtedness	23	52%
b. Up to \$4,999	1	2%
c. \$5,000 - \$9,999	4	9%
d. \$10,000 - \$14,999	3	7%
e. \$15,000 - \$19,999	4	9%
f. \$20,000 - \$24,999	3	7%
g. \$25,000 - \$29,999	1	2%
h. \$30,000 - \$34,999	2	5%
i. \$35,000 - \$39,999	2	5%
j. \$40,000 - \$44,999	1	2%
Total	44	100%

During the last year of your studies, how many hours a week did you work while attending classes?	# of Responses	% of Responses
1 to 10	6	14%
11 to 20	12	27%
21 to 30	8	18%
More than 30	6	14%
None	12	27%
Total	44	100%

If you answered "working" as your primary plans after graduation, was this position	# of Responses	% of Responses
did not answer "working"	18	41%
in-person	25	57%
remote	1	2%
Total	44	100%

Did you take part in an internship, practicum or other structured work experience related to your major and anticipated career?	# of Responses	% of Responses
Yes	27	61%
No	17	39%
Total	44	100%

If you answered Yes to the previous question, did that experience increase your ability to secure employment or employment offers?	# of Responses	% of Responses
Yes	19	70%
Insufficient information to answer this question	5	19%
No	3	11%
Total	27	100%

*Residence at time of Admission	# of Students	% of Students
In State	37	84%
Metro	4	9%
Out of State	3	7%
Total	44	100%

*Number of Semesters to Complete Degree	# of Students	% of Students
a. Less than 8	9	20%
b. 8	9	20%
c. 9 to 10	17	39%
d. 11 to 12	7	16%
e. 13 to 20	2	5%
Total	44	100%

*How did the student arrive at Marshall?	# of Students	% of Students
Originally enrolled and stayed	40	91%
Transferred from a 2-year institution	2	5%
Transferred from a 4-year institution	2	5%
Total	44	100%

*Data compiled from Marshall University Institutional Research and Planning, not from survey responses.

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University...

My classes challenged me to analyze and evaluate issues and to solve real-world problems in a manner that is ethical and supportive of our civic well-being.

	# of Responses	% of Responses
a. Strongly Agree	8	18%
b. Agree	31	70%
c. Neutral	5	11%
Total	44	100%

I used knowledge from more than one area of study to explore issues or to solve problems.

	# of Responses	% of Responses
a. Strongly Agree	10	23%
b. Agree	30	68%
c. Neutral	4	9%
Total	44	100%

I determined how to improve my own learning and to engage in lifelong learning.

	# of Responses	% of Responses
a. Strongly Agree	11	25%
b. Agree	29	66%
c. Neutral	4	9%
Total	44	100%

I learned to analyze my own values and to examine other viewpoints and credible evidence.

	# of Responses	% of Responses
a. Strongly Agree	10	23%
b. Agree	30	68%
c. Neutral	4	9%
Total	44	100%

Writing intensive courses enhanced my learning experience.

	# of Responses	% of Responses
a. Strongly Agree	7	16%
b. Agree	23	52%
c. Neutral	13	30%
d. Disagree	1	2%
Total	44	100%

I learned to examine issues from multiple perspectives.

	# of Responses	% of Responses
a. Strongly Agree	12	27%
b. Agree	29	66%
c. Neutral	3	7%
Total	44	100%

I developed multicultural and global perspectives.

	# of Responses	% of Responses
a. Strongly Agree	7	16%
b. Agree	29	66%
c. Neutral	7	16%
d. Disagree	1	2%
Total	44	100%

I learned to use what I know to solve novel problems.

	# of Responses	% of Responses
a. Strongly Agree	9	20%
b. Agree	28	64%
c. Neutral	6	14%
d. Disagree	1	2%
Total	44	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University... CONT'D

I developed the ability to express myself effectively through speaking.	# of Responses	% of Responses
a. Strongly Agree	10	23%
b. Agree	32	73%
c. Neutral	2	5%
Total	44	100%

I developed the ability to write effectively.	# of Responses	% of Responses
a. Strongly Agree	10	23%
b. Agree	31	70%
c. Neutral	3	7%
Total	44	100%

I learned to find scholarly information, to evaluate it critically and to use it effectively.	# of Responses	% of Responses
a. Strongly Agree	9	21%
b. Agree	31	72%
c. Neutral	2	5%
d. Disagree	1	2%
Total	43	100%

My capstone course, final degree project, or experience challenged me to do my best work.	# of Responses	% of Responses
a. Strongly Agree	11	25%
b. Agree	29	66%
c. Neutral	4	9%
Total	44	100%

I used numerical information to explore real world problems.	# of Responses	% of Responses
a. Strongly Agree	4	9%
b. Agree	26	59%
c. Neutral	14	32%
Total	44	100%

I gained expertise in the use of software, programs, or technology important in my major field.	# of Responses	% of Responses
a. Strongly Agree	7	16%
b. Agree	29	66%
c. Neutral	6	14%
d. Disagree	2	5%
Total	44	100%

Now that I've completed my degree...

I believe that Marshall University's program in my major field is of high quality.	# of Responses	% of Responses
a. Strongly Agree	11	26%
b. Agree	27	64%
c. Neutral	4	10%
Total	42	100%

I feel adequately prepared for a career and/or graduate or professional study in my field.	# of Responses	% of Responses
a. Strongly Agree	7	17%
b. Agree	32	76%
c. Neutral	3	7%
Total	42	100%

I would recommend Marshall to prospective students.	# of Responses	% of Responses
a. Strongly Agree	13	31%
b. Agree	26	62%
c. Neutral	3	7%
Total	42	100%

I would recommend to others that they study the same program at Marshall.	# of Responses	% of Responses
a. Strongly Agree	9	21%
b. Agree	28	67%
c. Neutral	5	12%
Total	42	100%

Please rate your level of satisfaction with the quality of the following at Marshall.

Teaching	#	%
a. Very Satisfied	6	14%
b. Satisfied	36	82%
c. Neutral	2	5%
Total	44	100%

Advising	#	%
a. Very Satisfied	8	19%
b. Satisfied	19	45%
c. Neutral	12	29%
d. Dissatisfied	3	7%
Total	42	100%

Academic Support Services	#	%
a. Very Satisfied	5	12%
b. Satisfied	22	52%
c. Neutral	15	36%
Total	42	100%

Classroom/Lab Facilities (rate only if you have taken courses on the main campus or at another Marshall location)	#	%
a. Very Satisfied	4	10%
b. Satisfied	30	71%
c. Neutral	8	19%
Total	42	100%

Online learning experience (rate only if you have taken online courses)	#	%
a. Very Satisfied	5	12%
b. Satisfied	24	56%
c. Neutral	13	30%
d. Dissatisfied	1	2%
Total	43	100%

College of Education and Professional Development Satisfaction Questions - Undergraduate Student Responses - asked only in Fall 2023

Please rate your level of satisfaction with the quality of the following...

Preparation for serving diverse populations	# of Responses	% of Responses
b. Satisfied	22	79%
c. Neutral	5	18%
d. Dissatisfied	1	4%
Total	28	100%

Value of field experiences	# of Responses	% of Responses
b. Satisfied	25	89%
c. Neutral	2	7%
d. Dissatisfied	1	4%
Total	28	100%

Preparation for use of technology	# of Responses	% of Responses
b. Satisfied	22	79%
c. Neutral	5	18%
d. Dissatisfied	1	4%
Total	28	100%

Delivery of content knowledge by faculty	# of Responses	% of Responses
b. Satisfied	26	93%
c. Neutral	2	7%
Total	28	100%

College of Education and Professional Development Satisfaction Questions - Undergraduate Student Responses - asked in both Fall 2023 and Spring 2024

Please rate your level of satisfaction with the quality of the following...

Organization and clarity of instruction	# of Responses	% of Responses
a. Very Satisfied	8	19%
b. Satisfied	28	67%
c. Neutral	6	14%
Total	42	100%

Effective use of a variety of teaching strategies by MU faculty	# of Responses	% of Responses
a. Very Satisfied	13	31%
b. Satisfied	26	62%
c. Neutral	3	7%
Total	42	100%

Role modeling of professional behavior by faculty	# of Responses	% of Responses
a. Very Satisfied	12	29%
b. Satisfied	26	62%
c. Neutral	4	10%
Total	42	100%

Intellectual challenge of courses	# of Responses	% of Responses
a. Very Satisfied	9	21%
b. Satisfied	27	64%
c. Neutral	5	12%
d. Dissatisfied	1	2%
Total	42	100%

Relation between coursework and field experiences	# of Responses	% of Responses
a. Very Satisfied	8	19%
b. Satisfied	30	71%
c. Neutral	4	10%
Total	42	100%

Relation between class work and exams	# of Responses	% of Responses
a. Very Satisfied	9	21%
b. Satisfied	27	64%
c. Neutral	5	12%
d. Dissatisfied	1	2%
Total	42	100%

Effective use of critical thinking as a method of teaching	# of Responses	% of Responses
a. Very Satisfied	10	24%
b. Satisfied	27	64%
c. Neutral	5	12%
Total	42	100%

Respect for students' abilities and ideas	# of Responses	% of Responses
a. Very Satisfied	10	24%
b. Satisfied	30	71%
c. Neutral	2	5%
Total	42	100%