

Marshall University Student Satisfaction Survey 2023-2024 School Year Graduate Students

Survey Timeline

Summer 2023 Survey:

- Open Date – June 27, 2023
- Close Date – December 27, 2023

Fall 2023 Survey:

- Open Date – October 24, 2023
- Close Date – May 4, 2024

Spring 2024 Survey:

- Open Date – March 11, 2024
- Close Date – September 23, 2024

Report Content

- Student Demographics and Experience Data
- Academic Career Questions
- Reflection Questions
- Quality Questions: Teaching, Advising, Academic Support Services, Classroom/Lab Facilities, Online Learning

Student Demographics and Experience Data

Upon graduation, what was the dollar amount of your educational loan indebtedness?	# of Responses	% of Responses
a. \$0/No indebtedness	48	37%
b. Up to \$4,999	1	1%
c. \$5,000 - \$9,999	3	2%
d. \$10,000 - \$14,999	6	5%
e. \$15,000 - \$19,999	5	4%
f. \$20,000 - \$24,999	5	4%
g. \$25,000 - \$29,999	5	4%
h. \$30,000 - \$34,999	2	2%
i. \$35,000 - \$39,999	5	4%
j. \$40,000 - \$44,999	5	4%
k. \$50,000 or more	45	35%
Total	130	100%

During the last year of your studies, how many hours a week did you work while attending classes?	# of Responses	% of Responses
1 to 10	6	4%
11 to 20	24	18%
21 to 30	17	13%
More than 30	75	55%
None	14	10%
Total	136	100%

If you answered "working" as your primary plans after graduation, was this position	# of Responses	% of Responses
did not answer "working"	36	27%
hybrid	18	13%
in-person	71	53%
remote	9	7%
Total	134	100%

Did you take part in an internship, practicum or other structured work experience related to your major and anticipated career?	# of Responses	% of Responses
No	67	49%
Yes	69	51%
Total	136	100%

If you answered Yes to the previous question, did that experience increase your ability to secure employment or employment offers?	# of Responses	% of Responses
Insufficient information to answer this question	10	14%
No	8	12%
Yes	51	74%
Total	69	100%

*Residence at time of Admission	# of Students	% of Students
In State	85	62%
Metro	6	4%
Out of State	47	34%
Total	138	100%

*Number of Semesters to Complete Degree	# of Students	% of Students
a. Less than 8	94	68%
b. 8	15	11%
c. 9 to 10	21	15%
d. 11 to 12	2	1%
e. 13 to 20	3	2%
f. More than 20	3	2%
Total	138	100%

*How did the student arrive at Marshall?	# of Students	% of Students
Originally enrolled and stayed	121	88%
Transferred from a 2-year institution	6	4%
Transferred from a 4-year institution	11	8%
Total	138	100%

*Data compiled from Marshall University Institutional Research and Planning, not from survey responses.

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University...

My classes challenged me to analyze and evaluate issues and to solve real-world problems in a manner that is ethical and supportive of our civic well-being.

	# of Responses	% of Responses
a. Strongly Agree	29	21%
b. Agree	94	68%
c. Neutral	14	10%
d. Disagree	1	1%
Total	138	100%

I used knowledge from more than one area of study to explore issues or to solve problems.

	# of Responses	% of Responses
a. Strongly Agree	37	27%
b. Agree	90	66%
c. Neutral	10	7%
Total	137	100%

I determined how to improve my own learning and to engage in lifelong learning.

	# of Responses	% of Responses
a. Strongly Agree	31	23%
b. Agree	97	71%
c. Neutral	8	6%
d. Disagree	1	1%
Total	137	100%

I learned to analyze my own values and to examine other viewpoints and credible evidence.

	# of Responses	% of Responses
a. Strongly Agree	34	25%
b. Agree	89	65%
c. Neutral	14	10%
Total	137	100%

Writing intensive courses enhanced my learning experience.

	# of Responses	% of Responses
a. Strongly Agree	21	15%
b. Agree	78	57%
c. Neutral	30	22%
d. Disagree	9	7%
Total	138	100%

I learned to examine issues from multiple perspectives.

	# of Responses	% of Responses
a. Strongly Agree	31	23%
b. Agree	92	68%
c. Neutral	13	10%
Total	136	100%

I developed multicultural and global perspectives.

	# of Responses	% of Responses
a. Strongly Agree	22	16%
b. Agree	81	59%
c. Neutral	29	21%
d. Disagree	5	4%
e. Strongly Disagree	1	1%
Total	138	100%

I learned to use what I know to solve novel problems.

	# of Responses	% of Responses
a. Strongly Agree	31	23%
b. Agree	93	68%
c. Neutral	10	7%
d. Disagree	2	1%
Total	136	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University... CONT'D

I developed the ability to express myself effectively through speaking.	# of Responses	% of Responses
a. Strongly Agree	25	18%
b. Agree	88	64%
c. Neutral	20	15%
d. Disagree	4	3%
Total	137	100%

I learned to find scholarly information, to evaluate it critically and to use it effectively.	# of Responses	% of Responses
a. Strongly Agree	34	25%
b. Agree	88	64%
c. Neutral	15	11%
d. Disagree	1	1%
Total	138	100%

I used numerical information to explore real world problems.	# of Responses	% of Responses
a. Strongly Agree	25	18%
b. Agree	80	58%
c. Neutral	28	20%
d. Disagree	4	3%
Total	137	100%

I developed the ability to write effectively.	# of Responses	% of Responses
a. Strongly Agree	33	24%
b. Agree	85	62%
c. Neutral	19	14%
d. Disagree	1	1%
Total	138	100%

My capstone course, final degree project, or experience challenged me to do my best work.	# of Responses	% of Responses
a. Strongly Agree	32	23%
b. Agree	86	62%
c. Neutral	13	9%
d. Disagree	4	3%
Not Applicable	3	2%
Total	138	100%

I gained expertise in the use of software, programs, or technology important in my major field.	# of Responses	% of Responses
a. Strongly Agree	27	20%
b. Agree	84	61%
c. Neutral	17	12%
d. Disagree	10	7%
Total	138	100%

Now that I've completed my degree...

I believe that Marshall University's program in my major field is of high quality.	# of Responses	% of Responses
a. Strongly Agree	29	21%
b. Agree	90	66%
c. Neutral	15	11%
d. Disagree	2	1%
e. Strongly Disagree	1	1%
Total	137	100%

I would recommend Marshall to prospective students.	# of Responses	% of Responses
a. Strongly Agree	35	26%
b. Agree	92	67%
c. Neutral	10	7%
Total	137	100%

I feel adequately prepared for a career and/or graduate or professional study in my field.	# of Responses	% of Responses
a. Strongly Agree	32	23%
b. Agree	83	61%
c. Neutral	19	14%
d. Disagree	3	2%
Total	137	100%

I would recommend to others that they study the same program at Marshall.	# of Responses	% of Responses
a. Strongly Agree	33	24%
b. Agree	86	63%
c. Neutral	13	9%
d. Disagree	4	3%
e. Strongly Disagree	1	1%
Total	137	100%

Please rate your level of satisfaction with the quality of the following at Marshall.

Teaching	#	%
a. Very Satisfied	23	17%
b. Satisfied	93	68%
c. Neutral	17	12%
d. Dissatisfied	4	3%
Total	137	100%

Advising	#	%
a. Very Satisfied	35	26%
b. Satisfied	64	47%
c. Neutral	28	21%
d. Dissatisfied	9	7%
Total	136	100%

Academic Support Services	#	%
a. Very Satisfied	24	18%
b. Satisfied	69	51%
c. Neutral	37	27%
d. Dissatisfied	5	4%
Total	135	100%

Classroom/Lab Facilities (rate only if you have taken courses on the main campus or at another Marshall location)	#	%
a. Very Satisfied	28	24%
b. Satisfied	66	56%
c. Neutral	20	17%
d. Dissatisfied	3	3%
Total	117	100%

Online learning experience (rate only if you have taken online courses)	#	%
a. Very Satisfied	28	21%
b. Satisfied	86	65%
c. Neutral	10	8%
d. Dissatisfied	9	7%
Total	133	100%