

**Solving the Challenge  
Beneath the Behavior**

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Charleston Coliseum and Convention Center  
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Sara Wines, M.Ed.  
sara.wines@marshall.edu  
Early Childhood Behavior Support Specialist




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The West Virginia Behavior/Mental Health Technical Assistance Center is proud to be a collaboration between the West Virginia Department of Education and the West Virginia Autism Training Center at Marshall University.

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**Behavior Support Specialists**

- North Region BSS**  
Erin Day  
day137@marshall.edu
- Northwest EC BSS**  
Marla Hornby  
hornby@marshall.edu
- South Region BSS**  
Teryl Jones  
jones@marshall.edu
- Southern EC BSS**  
Kate Morris  
morris@marshall.edu
- Eastern Panhandle Region BSS**  
Cheryl Fube  
kfube@marshall.edu
- Mountain Region BSS**  
Zanella Felber  
everhart@marshall.edu
- Mountain EC BSS**  
Sara Wines  
sara.wines@marshall.edu

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**The Pyramid Model for Promoting Social-Emotional Competence in Young Children**

challengingbehavior.org

Intensive Intervention  
Targeted Social Emotional Supports  
High Quality Supportive Environments  
Nurturing & Responsive Relationships  
Effective Workforce


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**COUNT BY 2s TO 20**

in English

in Spanish

in Mandarin Chinese



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A slide with a blue header and orange border. On the left is a large yellow square with a black 'X' inside. To the right of the 'X' is the text: "Students succeed if Students are doing the best they can with the skills they have. Teach them the skills they need." Below the text is a photograph of a teacher sitting on the floor with two young students, one of whom is wearing a yellow shirt.

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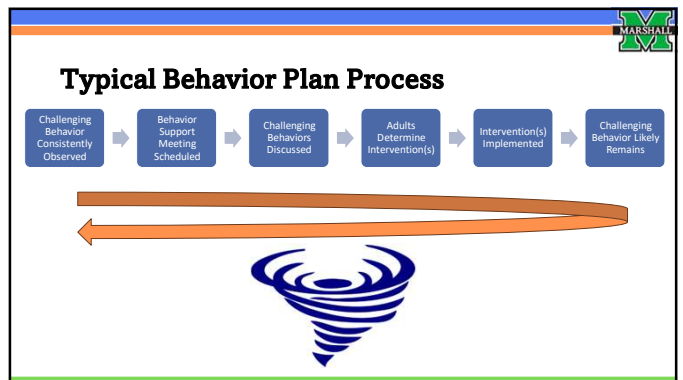
### Behavior Equation

Skills > Demands/Expectations/Stressors = Desired Behavior

Demands/Expectations/Stressors > Skills = Challenging behavior

A slide with a blue header and orange border. It contains the "Behavior Equation" and a photograph of a golden balance scale.

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A slide showing a worksheet titled "Think:KIDS Collaborative Problem Solving Assessment and Planning Tool (CPS-APT)". The worksheet is divided into sections for "Step 1: CHALLENGING BEHAVIORS", "Step 2: PROBLEMS TO BE SOLVED", "Step 3: THINKING SKILLS", and "PLANNING PROCESS". It includes various checkboxes and text boxes for recording observations and planning interventions.

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### Step 1: CHALLENGING BEHAVIORS

List the behaviors you see. These are behavioral responses to difficult triggers, situations, or expectations.

Ex. Yelling, swearing, refusing

A slide with a blue header and orange border. It features a title "Step 1: CHALLENGING BEHAVIORS" and a list of behaviors: "List the behaviors you see. These are behavioral responses to difficult triggers, situations, or expectations." with an example: "Ex. Yelling, swearing, refusing". Below the text are three photographs: a child sitting on the floor under a table, a child playing with blocks, and two children talking.

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MARSHALL

“It happens all day long!”

“He acts out all the time!” → **We need more information.**

“His behavior comes out of nowhere!”

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MARSHALL

**Problem**

The specific situations when the challenging behavior occurs (expectations, triggers, antecedents).

**Behavior**

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MARSHALL

**Step 2: PROBLEMS TO BE SOLVED**

List the situations when the challenging behaviors occur. These are also known as expectations, triggers, antecedents, prompts, or contexts. Identify the Problem as specifically as possible, including what, when, where, and/or with whom the Problem happens. If assigning Plan A (prompting) or Plan C (Group if for now), describe who will be responsible for following the Plan and what they will do.

The Problem to be Solved is...	Does anyone else have this problem?	Plan (A,B,C)	What will Plan A/C look like in action?
Ex. Transitioning from lunch to group on time	<input type="checkbox"/>	C	Group leader will allow them to enter late without comment or consequences.
When expected to participate in the listening center	<input type="checkbox"/>	B	
When transitioning from breakfast to the carpet	<input type="checkbox"/>		
When asked to clean up from dramatic play center	<input type="checkbox"/>		
When expected to sit quietly during read aloud	<input type="checkbox"/>		
When asked to wash hands before lunch	<input type="checkbox"/>		
	<input type="checkbox"/>		
	<input type="checkbox"/>		
	<input type="checkbox"/>		
	<input type="checkbox"/>		
	<input type="checkbox"/>		
	<input type="checkbox"/>		
	<input type="checkbox"/>		

Pick ONE problem to solve with a Plan B conversation to start.

Consider prioritizing by considering safety, frequency, or starting with problems that occur early in the day.

Once this problem is solved, you'll come back to the list to pick another.

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MARSHALL

**“IF I HAD AN HOUR TO SOLVE A PROBLEM I’D SPEND 55 MINUTES THINKING ABOUT THE PROBLEM AND 5 MINUTES THINKING ABOUT SOLUTIONS.”**

ALBERT EINSTEIN

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MARSHALL

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“The key to managing the difficult behaviors of young children is to **shift our thinking** to manage our own behaviors and responses to behaviors.”

---

—Dr. Rosemarie Allen

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MARSHALL

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**Reflecting on Behaviors that Challenge Us**  
 What behaviors push your buttons?

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**A** Impose will  
**B** Solve the problem collaboratively  
**C** Drop or reduce the demand

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**Plan A Responses:**  
**IMPOSE WILL**

- Using punishments and/or rewards
- Move clip/flip card systems
- “Because I said so!”
- “By the time I count to three...”
- Threat: “If you don’t \_\_\_\_, you can’t \_\_\_\_.”
- Offering rewards: “If you \_\_\_\_, you can \_\_\_\_.”
- Bribing, negotiating, nagging

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**Plan C Responses:**  
**DROP OR REDUCE DEMAND**

- “When you start the activity, we hope you’ll join us—but if you don’t, we’re not going to make you.”
- “I know that writing can be hard, so for today, let’s try having you tell me what you want to write, and I’ll write it for you.”

*“You only need to worry about giving in or backing down if you’re engaged in a power struggle. If you’re solving problems with your child, there is no power struggle.”*  
 (p.64 The Explosive Child)

*let it go*

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**GOALS**

Pursue expectations			
Reduce challenging behavior			
Build skills			
Solve problems durably			
Build a helping relationship			

Think:Kids  
 MASSACHUSETTS GENERAL HOSPITAL

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**Respond by Asking Two Questions**

**!** **?**

1. WHY?      2. WHY NOW?

CHILDREN DO WELL IF THEY CAN. IF THEY CAN'T, WE ADULTS NEED TO FIGURE OUT WHAT'S GETTING IN THE WAY, SO WE CAN HELP.  
 Dr. Ross Greene

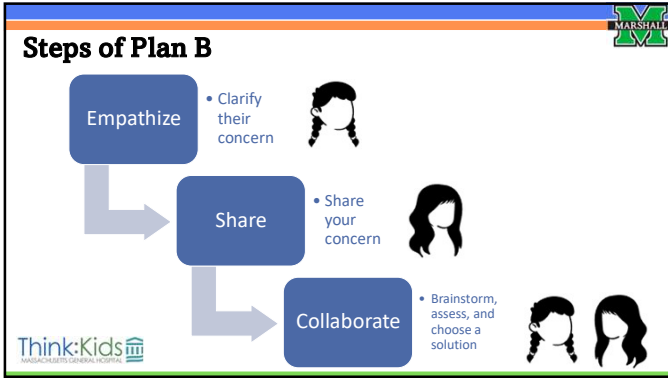
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**Step 2: PROBLEMS TO BE SOLVED**

List the situations when the challenging behaviors occur. These are also known as expectations, triggers, antecedents, prerequisites, or contexts. Identify the Problem as specifically as possible, including when, where, and/or with whom the Problem happens. If assigning Plan A (imposing will) or Plan C (drop it for now), describe who will be responsible for following the Plan and what they will do.

The Problem to be Solved is...	How to get the best results from Plan A (A,B,C)	Plan (A,B,C)	What will Plan A/C look like in action?
Ex. Transitioning from lunch to group on-line	<input type="checkbox"/> C	C	Group leader will allow items to enter line without comment or consequence.
When expected to participate in the listening center	<input type="checkbox"/>	B	
When transitioning from breakfast to the carpet	<input type="checkbox"/>	C	
When asked to clean up from dramatic play center	<input type="checkbox"/>	C	
When expected to sit quietly during read aloud	<input type="checkbox"/>	C	
When asked to wash hands before lunch	<input type="checkbox"/>	A	
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
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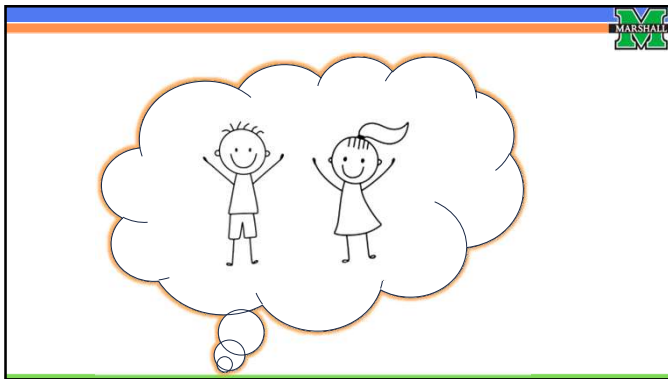
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- I noticed you've had a hard time during \_\_\_\_\_ lately. What's up?
- It's ok. You're not in trouble. I want to understand what's going on.
- Tell me more. (Ask questions!)
- So you are saying that \_\_\_\_\_. Is that right?

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- My concern is that (health, safety, learning, impact).
- I wonder if there's a way we can \_\_\_\_\_ that matters to you and also \_\_\_\_\_ that matters to me.
- Do you have any ideas?
- Does it address both concerns? Is it doable?

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**Think:Kids Plan B Organizer**

Instructions: Complete \_\_\_\_\_ before Plan B, and \_\_\_\_\_ during Plan B.

**PLAN B PREPARATION**

WHAT IS THE problem (not behavior) to focus on? \_\_\_\_\_

WHEN, WHERE, and WHILE DOING WHAT? \_\_\_\_\_

WHO will have the conversation? \_\_\_\_\_

**INGREDIENT #1: EMPATHIZE**

HOW WILL YOU START the conversation? \_\_\_\_\_

**INGREDIENT #2: SHARE**

WHAT IS YOUR CONCERN(S)? \_\_\_\_\_

WHAT IS THEIR CONCERN(S)? \_\_\_\_\_

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**INGREDIENT #3: COLLABORATE**

**FRAME THE PROBLEM.**  
 "I wonder if there's a way we can address..." and also...  
 "...what matters to you..."  
 "...Do you have any ideas?"  
**POTENTIAL SOLUTIONS**

**WHICH SOLUTION(S) WILL YOU TRY?**

**NOTES ABOUT CHOSEN SOLUTION(S) (optional):**

**WHEN AND HOW WILL YOU REEVALUATE?**

**TIPS**  
 / Any idea is worth considering. / Let them share their ideas before you share yours.  
 / There is no "right" number of solutions to list. Use additional paper if needed.

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**When, where, and while doing what?**

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**Teach Problem Vocabulary**

"Something is the matter."  
 "Something is wrong."  
 "I need help."

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**Sign Language**

help  
 hungry  
 bathroom  
 thirsty  
 sleep

<https://babysignlanguage.com/dictionary/>

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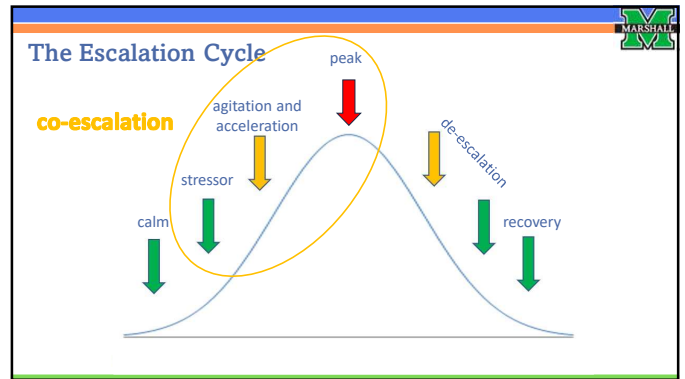
**Core Boards**

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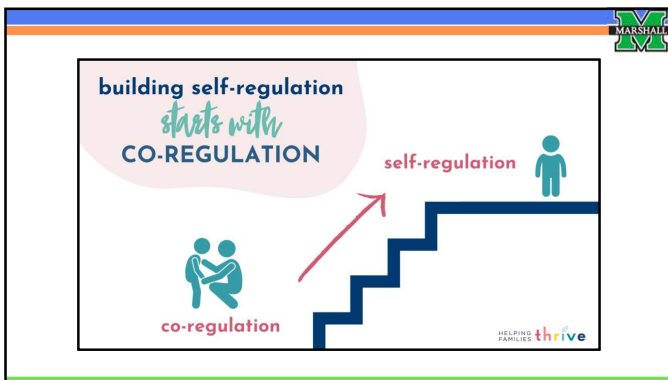
### Solution Kit and Feeling Faces

challengingbehavior.org

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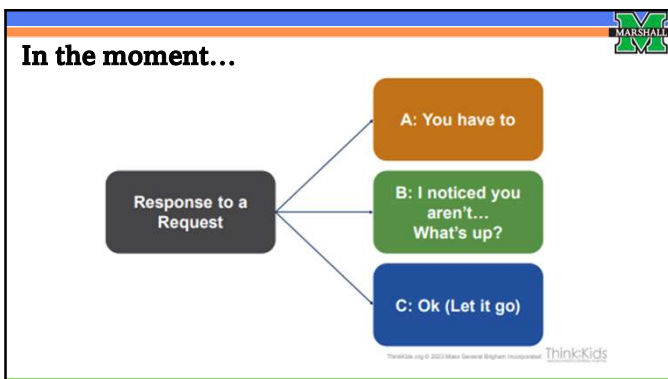
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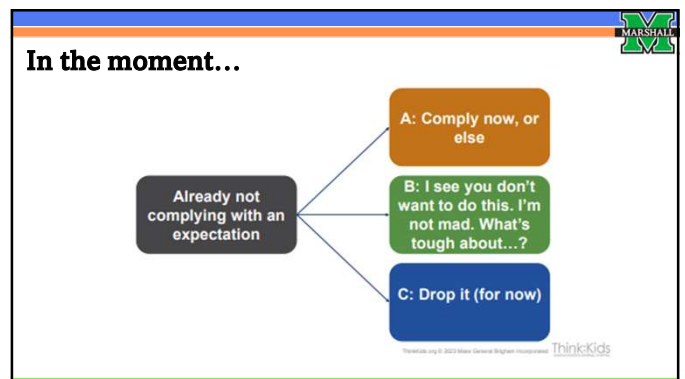
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- ### When you co-regulate:
- Simplify your language
  - Slow your movement
  - Match child's affect
  - Soften your tone
  - Get on child's level
  - Validate child's feelings, no matter how irrational
  - Listen; let them know what you hear

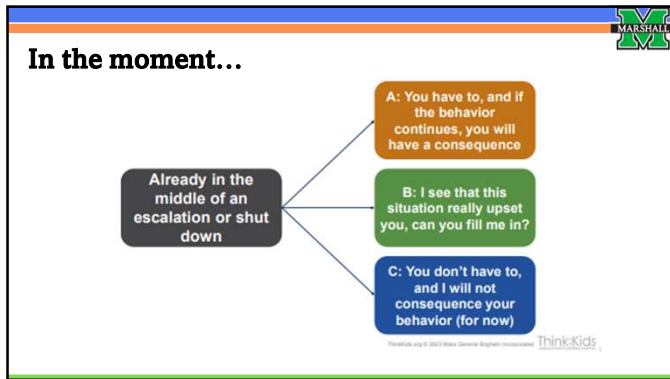
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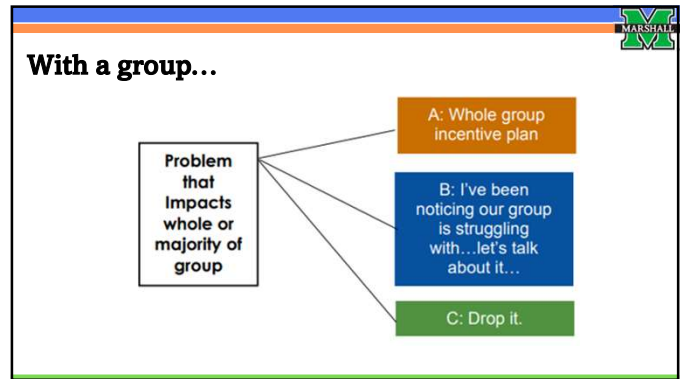
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**A** Impose will

**B** Solve the problem collaboratively

**C** Drop or reduce the demand

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THE SCHOOL DISCIPLINE FIX

change-able

LOST AT SCHOOL

THE EXPLOSIVE CHILD

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### Thank you!

Dr. Amy Carlson	amy.carlson@marshall.edu
Kate Morris	morriska@marshall.edu
Sara Wines	sara.wines@marshall.edu
Marlo Hornsby	hornsbym@marshall.edu

[marshall.edu/bmhtac/](http://marshall.edu/bmhtac/)  
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